

Queen Edith Medical Practice Patient Participation Group

Terms of Reference

Our purpose

To ensure that patients are involved in decisions about the range, shape and quality of services provided and/or promoted by the practice.

We aim to do this by:

1. Providing a forum for discussion on service provision and development. Inform and influence practice decision making, ensuring services are responsive and continuously improved.
2. Being a critical friend to the practice by providing feedback on patients' needs, concerns and interests and, when necessary, challenging the practice.
3. Supporting the practice in communicating with the patient population.
4. Supporting the practice in helping patients become more informed about their health care options.
5. Providing information about local NHS activities and raising awareness of key public health issues and messages.
6. Promoting good health and higher levels of health literacy amongst patients, by encouraging and supporting activities within the practice, promoting self-care, and providing information about health and well-being issues.
7. Building relationships and sharing good practice with other PPGs and user led groups in the area e.g. local Healthwatch.

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